

The Total Economic Impact™ of IBM i

Through 4 customer interviews and data aggregation, Forrester concluded that IBM i has the following three-year financial impact.



I would say the biggest advantage of IBM i is basically that it does not crash. That is the biggest real ability that business colleagues on other platforms appreciate the most. What we've seen is that these systems are very stable. For critical operations which need very high availability, we go with IBM i.

Principal Systems Specialist, Logistics



ROI
171%



BENEFITS PV
\$943K



NPV
\$595K



PAYBACK
<8 month

Composite Organization

CHALLENGES
before IBM i



Manual processes



Siloed systems that did not communicate well with each other



Operations disruptions due to system downtime

BENEFITS
with IBM i

\$530 K

Reduced system downtime

\$255 K

Reduction in technical support

\$158 K

Improved productivity of task workers



Read the full study

This document is an abridged version of a case study commissioned by IBM titled: The Total Economic Impact Of IBM i, April 2021

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